

## Work report 9/2017

Company s.r.o., Yellow Street 347, Prague 100 01

Delivered goods	Carried out work	Regular maintenance	Total
85 EUR	156 EUR (6,0h*26 EUR)	120 EUR	<b>361 EUR</b>

### Delivered goods

Delivery date	Item	Price
20. 09. 2017	SSD disc 250GB, 850 EVO, internal, SAMSUNG (SN: S2R6NX0J453860) (60 months guarantee)	85 EUR
<b>Total – delivered goods</b>		<b>85 EUR</b>

### Carried out work

<b>Pohoda installation (ID:16237)</b>		<b>0,70 h</b>
5.9.2017	I have installed the Pohoda accounting system on Mrs. Nováková's notebook according to the wishes of Mr. Director. <i>Jan Novák (remotely)</i>	42,00 m
<b>Problem with scanning to email (ID:16238)</b>		<b>0,57 h</b>
13.9.2017	Mrs. Hrdličková called me with the problem that scan to e-mail didn't work. I have connected to her PC and found it to be filled POP mailbox server. After consulting with Mrs. Hrdličková, I reduced her number of days the post stayed stored on the server. We tried to scan to email and it worked. <i>Jan Novák (remotely)</i>	34,00 m
<b>Server update (ID:16239)</b>		<b>2,00 h</b>
16.9.2017	I have performed a regular server update (SRV-DC, SRV-Term). <i>Milan Nejedlý (remotely)</i>	120,00 m
<b>NAS update (ID:16240)</b>		<b>0,87 h</b>
27.9.2017	Due to the newly released version of OS Synology NAS, which improves performance and removes vulnerabilities, I updated to the latest version. During the update, it was necessary to restart the NAS. I have then verified the update. <i>Jan Novák (remotely)</i>	52,00 m
<b>Backup system testing (ID:16241)</b>		<b>1,83 h</b>
28.9.2017	I checked backups: Veeam Endpoint, Windows Backup and Online Backup on servers. I did a data recovery testing and checked their readability. <i>Milan Nejedlý (remotely)</i>	110,00 m
<b>Total – total carried out work time</b>		<b>6,00 hours (358 minutes)</b>

## Regular maintenance

<b>Item</b>	<b>Value</b>	<b>Price</b>
Update and monitoring of user stations	5.00 x 30 m	63 EUR
Server health and operation monitoring with automated monitoring system and technical supervision (SRV-DC, SRV-Term)	2.00 x 60 m	51 EUR
External backup of critical data (Pohoda) to cloud (1GB)	3.00 x 2 EUR	6 EUR
<b>Total – regular maintenance</b>		<b>120 EUR</b>

Issued and checked by:

  
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